

ISO 9001 QMS, ISO 14001 and TS 16949 QMS

Course description: ISO/TS training consists on evaluating current procedures, forms, and records in order to be ready for auditing. A general overview on ISO/TS is given to those who are involved in the process of implementing ISO in their company. Topics include: Meeting the Requirements of ISO/TS, Understanding Basic Auditing Principles, Seeking Objective/Audit Evidence through Documentation, Ground Rules for Auditors, Planning Ahead for an Effective Audit, Performing an Internal Audit, Reporting Audit Results, Closing out Corrective Action and Exercise/Role-Plays.

ISO Benefits:

- Minimizes defect and inefficiencies caused by variance
- Can reduce the number and scope of customer surveys
- Focuses effort on continuous improvement and prevention instead of reaction
- Encourages management prioritization of process changes
- Consistency throughout the company
- Improved supplier and customer communication

Course Outline

ISO 9001 is a quality management standard. It applies to all types of organizations. Its does not matter what size they are or what they do. It can help both product and service oriented organizations achieve standards of quality that are recognized and respected throughout the world.

ISO 9001:2000 provides a number of requirements which an organization needs to fulfill if it is to achieve customer satisfaction through consistent products and services which meet customer expectations.

Decisions about the quality system are made based on recorded data and the system is regularly audited and evaluated for conformance and effectiveness.

- Quality Management System – Executive Overview ISO 9001: 2000 (4 hrs)
- Quality Management System – Training for Implementation ISO 9001:2000 (16 hrs)
- Internal Auditors of the Quality Management System ISO 9001: 2000 (24 hrs)

ISO 14001 is an environmental management standard. It specifies a set of environmental management requirements for environmental management systems. The purpose of this standard is to help all types of organizations to protect the environment, to prevent pollution, and to improve their environmental performance.

ISO 14001 is generic and flexible enough to apply to any organization producing and/or manufacturing any product, or even providing a service anywhere in the world.

- Environmental Management System – **Executive Overview ISO 14001: 2004** (4 hrs)
- Environmental Management System – **Training for Implementation ISO 14001:2004** (16 hrs)
- **Internal Auditors** of the Environmental Management System – ISO 14001: 2004 (24 hrs)



TS 16949 is the international automotive quality management systems (QMS) standard. This standard applies to all internal and external suppliers of production or service parts; production materials; and heat treating, painting, plating or other finishing services directly relating to original equipment manufacturer (OEM) customers.

TS 16949

- Quality Management System for Automotive Industry – **Executive Overview** ISO/TS 16949 (4 hrs)
- Quality Management System for Automotive Industry – **Training for Implementation** ISO/TS 16949 (16 hrs)
- **Internal Auditors** of the Quality Management System for Automotive Industry ISO/TS 16949 (24 hrs)

Customized Training

When training is held on site, participants gain hands-on experience while in training; they learn exactly what they do in their company, what to say about their procedures, and provide evidence of the rules and policies that are being followed. In addition, participants are prepared for the required audits utilizing the company's own quality manuals.

* Training material, handouts and certificate of completion are provided to all participants.

Take the first step to a more successful future!
Contact TMAC today for your free mini-assessment.
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